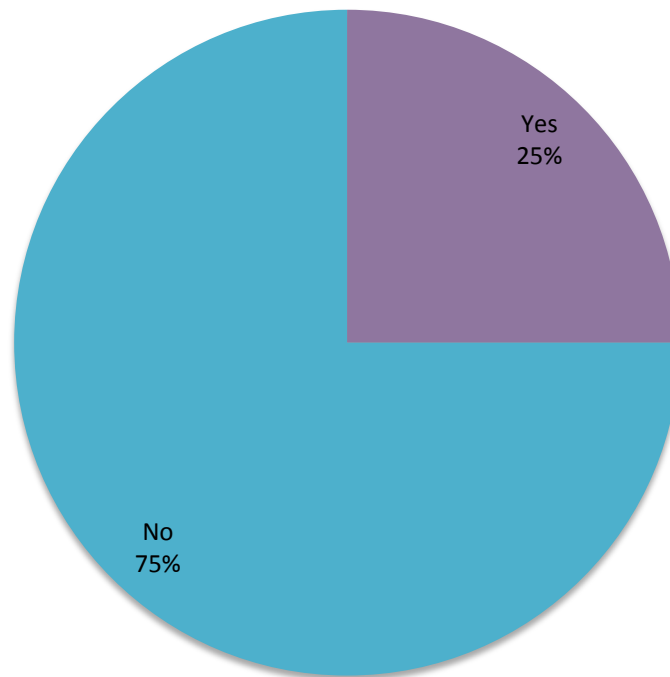
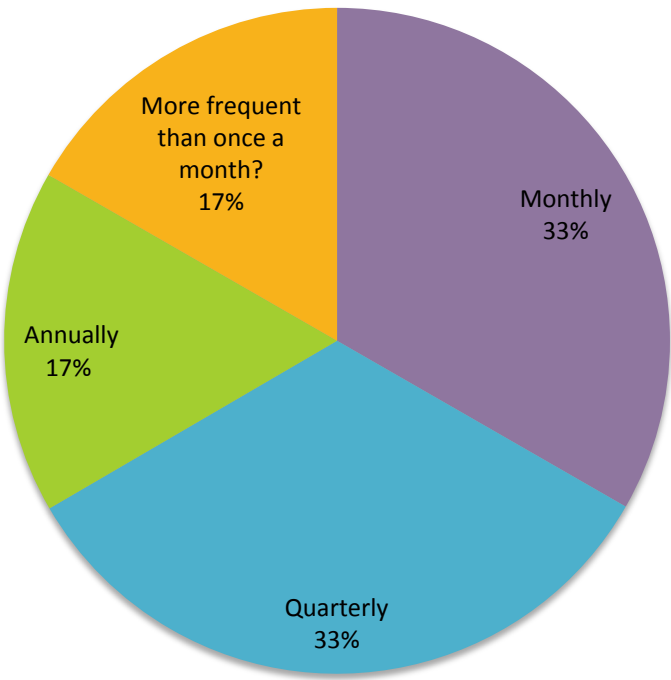


Does your collection department have a Recognition & Incentives program separate and distinct from Company-wide programs?



Value	Percent	Count
Yes	25.0%	6
No	75.0%	18
	Totals	24

If Yes, how often are associates recognized?



Value	Percent	Count
Monthly	33.3%	2
Quarterly	33.3%	2
Annually	16.7%	1
More frequent than once a month?	16.7%	1
	Totals	6