

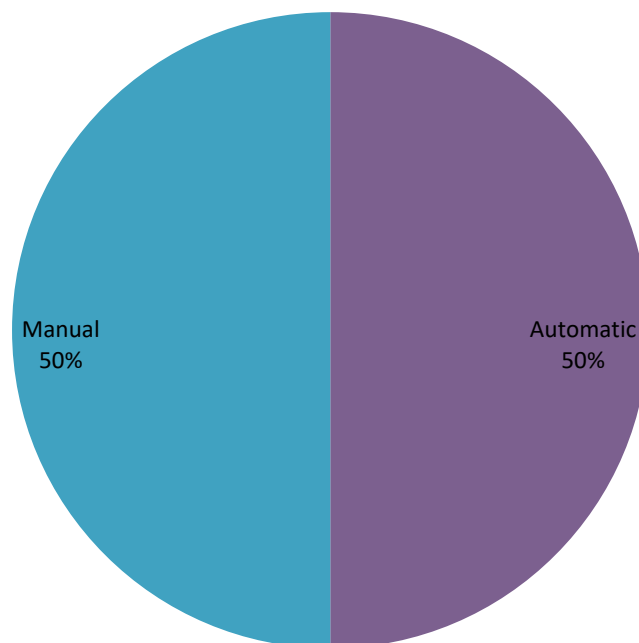


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How does your organization manage the placement/recovery process once a balance is referred to a Third-Party Collection Agency?



Value	Percent	Count
Automatic	50.0%	5
Manual	50.0%	5
	Totals	10