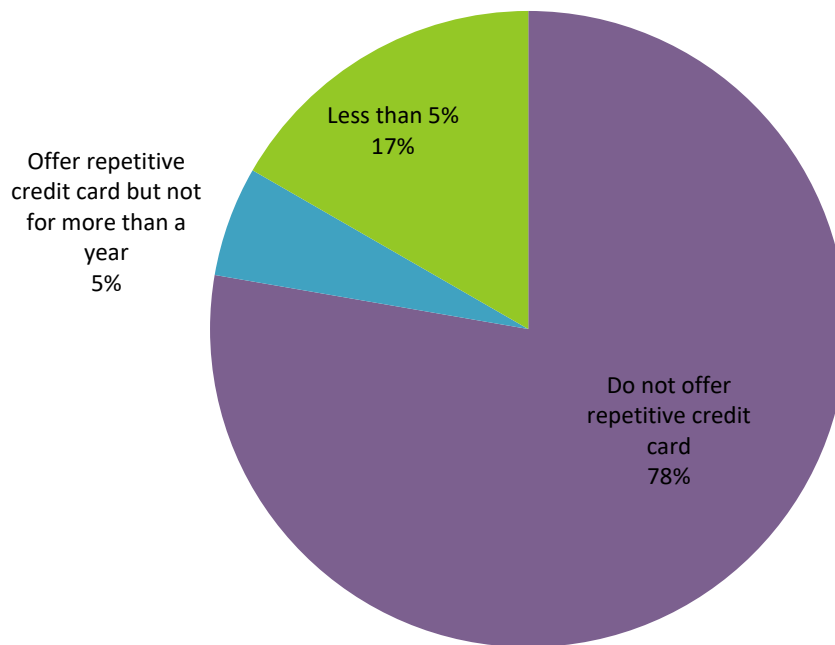




January 2020 QotM (CL Only)

1. For Commercial Lines Carriers with repetitive credit card capabilities in place for more than a year, what is your adoption rate?



Value	Percent	Count
Do not offer repetitive credit card	77.8%	14
Offer repetitive credit card but not for more than a year	5.6%	1
Less than 5%	16.7%	3
	Totals	18